# TQM WORKFORCE SOLUTIONS, INC.



Volume 4 / Issue 11 – November 2021

# November Birthdays! Alan Wright | Anthony Tagliaferri David Campoverde | Jordan Smith Jose Sandoval | Juan Gonzalez Jvon Lewis | Nicholas Ledino Rayshawn Jones | Ronald Williams Kimberly Salsbery (Safety Coordinator) Thomas Gayloard | Thomas Adrian William Meredith

### **EMPLOYEE CENTER**

The leaves are changing colors, but TQM's commitment to great customer service and a happy workplace never changes!

**NEWEST TEAM MEMBERS!** HERE WE GROW AGAIN! We recently have added two new members to the TQM team!

Anita Tirkot is in Massachusetts (handling the New England market) and Matthew Smaglio is in Pennsylvania (handling the Mid-Atlantic market). They are both working as Career Coaches in our recruiting department. They are tasked with helping CDL Drivers find the RIGHT opportunity with TQM, matching their skills and desires with TQM Clients. Both Anita and Matthew are committed to assisting new TQM candidates with all of the paperwork required and setting them up for Client interviews when needed.

Please take a moment if you get a chance to welcome them to TQM and introduce yourself. We look forward to GREAT things from both of them!

**VACATION TIME!** Don't forget to speak with the dispatch team when requesting off. Please note, all requests must be made 2 weeks prior. With holiday season around the corner, we need to make sure we are covered in all aspects!

"A positive mindset brings positive things."



**WE ARE HIRING!** Tell your friends about us and get them working with a great team! Quick tips to give them below...

- PAID WEEKLY! Various Start Times!
- Dock and Lift-gate Deliveries
- Overtime Available! Local Work!

Please have any referred drivers apply at our website <u>www.tqmlogistics.com</u>. Once we have received an application from them, a Career Coach will be in contact.



# TRUCKER CHAT

# Get Ready for a toll hike on the Maine turnpike starting in

**November!** Effective November 1, MTA will adjust tolls to offset significant losses to revenue caused by the COVID-19 pandemic. MTA says that they lost out on approximately \$60 million in projected toll revenue due to decreased travel during the pandemic. The MTA says that they hope to generate \$18 million in additional annual revenue with the toll hike.

Truck stop retailer Pilot made an announcement that military members and veterans will eat for free at truck stop locations across the country on Veterans Day! Thursday November 11, 2021 all active-duty military, veterans and reservists will be eligible for a free meal! One must show proof of service.

**REMINDERS!** Our office will be closed and observing the Thanksgiving holiday on Thursday, November 25th.

We are ALWAYS available by phone 800-458-5114. We have a 24/7 phone line; we are always here for your needs!



# **MEET THE TEAM**

**Betty Dodge** - TQM would like to introduce Betty, the Operations Assistant here at TQM. Betty Ann has been around the trucking industry all of her life. She has worked for over 25 years in Retail and the Banking Industry and provides tremendous attention to Customer Service. Working side by side with Steve Hoy, she handles many aspects of searching out and scheduling sales calls. She also assists in the Recruiting & Interviewing process, and prepares and sets up drivers already interviewed, for the safety team. Betty enjoys spending time with her 4 grandchildren. Some of her other pastimes are cooking and crafts. She also has been known to throw a good horseshoe or two. We appreciate all she does for the TQM family!!

# Contact Us

**TQM Workforce Solutions, INC.** 

200 Gibraltar Road
Suite 110
Horsham PA 19044
800-458-5114
tqm@tqmworkforce.com
www.tqmlogistics.com

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