

# TQM WORKFORCE SOLUTIONS, INC.



Workforce Solutions, Inc.

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## October Birthdays!

Alou Keita | Denzel Wilcox

Brandon Mathis Fraizer

Hector Sanchez | James Jackson

Kevin Morrison | Mon Ali

Teo Altagracia

Luis Ruiz | Marshall Astwood

Bill Rozdzielski (Night Dispatcher)

Heath Mitchell (Business  
Development Manager)

Dave Wallover (Vice President)

HAPPY BIRTHDAY TO YOU!

## EMPLOYEE CENTER

**Truck Drivers Spending More Time Waiting at Loading Docks.** One of the biggest complaints truckers often have these days - especially in light of tightening regulations that restrict the number of hours they can spend on duty - is the amount of time they have to spend in detention, waiting for their big rigs to be loaded or unloaded. Unfortunately for those pro haulers, the time they're spending in those situations seems to be on the rise.

Those delays added up to a nearly 40% increase in drivers running late because of "customer actions," rather than their own problems, the report said. The average per-hour fee charged by fleets during detention was just under \$64, lower than the average hourly operating cost of \$66.65. Moreover, drivers for small fleets may be at particular risk of issues, as 20% of them don't charge detention rates at all.

While drivers are spending more time in detention than they did just a few years ago, they're also dealing with more traffic that adds to their problems in a number of ways. High congestion, of course, makes it more difficult for drivers to make it to their destinations on time - especially when coupled with more time in detention.

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*"All things are difficult before they are easy."*

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## WERE HIRING!

**EMPLOYEE CONTEST! TQM DRIVER REFERRAL BONUS! MORE MONEY! MORE MONEY!** Refer a qualified driver to TQM – receive \$250.00 Driver referral bonus. \$100 paid after referred driver works 7 days. \$150 paid after referred driver works 30 days. For every 10 drivers referred (companywide) after 30 days work, TQM will hold a drawing for the drivers entered in the referral contest and the winner will receive \$1,000! Also, TQM will reward the referred driver attached to the winner \$500.



*We appreciate you!*



## **SAFETY ZONE**

**5 Safety Tips for Fall Driving – IMPORTANT!** October is right around the corner, and with it comes increased risk due to certain conditions that don't exist in the summer. Cooler weather, falling leaves and more create situations for which every trucker needs to prepare.

The following five issues are likely to crop up in September, October and November as that familiar chill in the air becomes more common:

- 1) Fallen leaves can hide big risks**
- 2) The sun can be a bigger problem**
- 3) More farm equipment on the road**
- 4) Longer nights**
- 5) Unexpected weather conditions**

The weather in fall can vary a bit more widely than in summer, and truckers need to be aware of the risks they might face on their day's drive, according to Assured Partners. For instance, mornings may see more fog than you expect, while the rainstorms can arise out of nowhere. Likewise, frost becomes more common as autumn wears on, so make sure you check the forecast and road conditions before you head out.

## **DRIVER SPOTLIGHT**

This month we are featuring our driver Rick Linaud Djendo from Eastampton NJ. Rick has been employed with TQM since June of 2019 and is a dedicated driver with us. Rick has a wife of 20 years and together they have 3 children. He was born and raised in Africa, 22 years ago he made his way to the United States. In his free time Rick plays the guitar and paints for therapy. Rick and his family travel to Paris every year to visit family who live there. Rick is very fluent in French. Rick has worked a lot with us, being flexible and reliable which helps the TQM team grow. **THANK YOU RICK!**

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## **Contact Us**

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